

Twitter Policy

The **@UKCES** & **@IIPtweets** Twitter accounts are managed by the UKCES communications team, on behalf of colleagues across the organization. We do not use any automation (such as tools which generate tweets from RSS feeds) to post content on Twitter.

If you follow us, you can expect:

- Alerts about new content on our digital channels (news, case studies, research publications, videos on our You Tube channel etc)
- Information from our Commissioners
- Occasional live updates from key skills events

Following

We do not automatically follow back new followers. Due to resources, we infrequently review our follower list and follow back accounts that aren't spam. Being followed back does not imply endorsement of any kind.

Availability

We will update and monitor our Twitter account during office hours, Monday to Friday.

@Replies and Direct Messages

The UK Commission communications team reads all @replies and Direct Messages to ensure that any emerging themes or helpful suggestions are passed to the relevant people at the UK Commission.

We welcome feedback and ideas from all our followers, and endeavor to join the conversation where possible. However, we are not able to reply individually to all the messages we receive via Twitter.

The usual ways of contacting the UK Commission for official correspondence are detailed in the contact us section of our website.